

CLEAR MIND MUSIC THERAPY, INC.

PRIVACY POLICY

1. INTRODUCTION

(a) Website Owner. Clear Mind Music Therapy, Inc. (“Clear Mind Music Therapy, Inc.”) is the owner of this website. Clear Mind Music Therapy, Inc. can be contacted by phone at 951-501-9997, or by e-mail at don@clearmind.help. This online privacy policy discloses Clear Mind Music Therapy, Inc. information practices for this Clearmind.help Website, including what type of personal identifiable information is requested in order to make a purchase, how the information is used, and with whom the information is shared.

(b) Clear Mind Music Therapy, Inc. collects certain information from Clearmind.help Website visitors. This includes, but is not limited to, the home server domain name, e-mail address, type of computer and web browser, what pages visitor accessed, and limited information about search requests. This information is used to solve technical problems and to calculate overall usage statistics.

(c) Website Transactions. At times, Clear Mind Music Therapy, Inc. will need personal information regarding a customer or a prospect. For example, to process an order or provide a subscription, Clear Mind Music Therapy, Inc. may need to know a customer’s name, mailing address, e-mail address and credit card details. It is our intent to inform you before Clear Mind Music Therapy, Inc. collects personal information, such as user’s name and/or address on the Internet.

2. PERSONAL INFORMATION THAT MAY BE COLLECTED

(a) Identifying Information. In order to make a purchase Clear Mind Music Therapy, Inc. will request a user to provide certain personal identifying information, which may include: legal name, postal address, e-mail address, password, daytime telephone number, method of payment, and, if applicable, credit card number. Clear Mind Music Therapy, Inc. may request additional information necessary to establish and maintain customer’s account.

(b) Service Quality Monitoring. Some website transactions may require a customer to telephone Clear Mind Music Therapy, Inc., or Clear Mind Music Therapy, Inc. to call the customer. Clear Mind Music Therapy, Inc. will not contact you by telephone without your prior consent, except to confirm an order placed online and/or to inform a customer of the status of such order. Customer should be aware that it is Clear Mind Music Therapy, Inc. practice to monitor, and in some cases, record such calls for staff training or quality assurance purposes.

(c) Information from Children. Clear Mind Music Therapy, Inc. does not sell products for purchase by children, and will not collect or post information from a child under the age of 18 without the involvement of a parent or guardian. Clear Mind Music Therapy, Inc. will notify the child’s parent or guardian at the e-mail address provided by the prospective customer, alerting the parent or guardian to the child’s use of the Website and providing instructions as to how the parent or guardian can delete the child’s registration from the Website. Clear Mind Music Therapy, Inc.

does not use personally identifying information collected from children for marketing or promotional purposes, and does not disclose such information to any third party for any purpose whatsoever.

(d) **Lost or Stolen Information.** If a customer's credit card and/or password is lost or stolen, the customer should promptly notify Clear Mind Music Therapy, Inc. in order to enable Clear Mind Music Therapy, Inc. to cancel the lost or stolen information and to update its records with a changed credit card and/or password.

(e) **Chat Rooms, Forums and Bulletin Boards.** If customer participates in a Clear Mind Music Therapy, Inc. chat room, discussion forum, or posts messages to a Clear Mind Music Therapy, Inc. bulletin board, customer should be aware that the information disclosed and shared will be broadly available to other persons, both inside of and/or outside Clear Mind Music Therapy, Inc., who have access to that chat room, forum or bulletin board. Some individual Clear Mind Music Therapy, Inc. chat rooms, forums or bulletin boards have additional rules and conditions regarding participation. Also, participant's expressed opinion is his or her own and should not be considered as reflecting the opinion of Clear Mind Music Therapy, Inc.

(f) **Links to Other Websites.** A Clear Mind Music Therapy, Inc. Website may contain links to other websites. Clear Mind Music Therapy, Inc. is not responsible for the privacy practices or the content of those other websites.

3. USES MADE OF THE INFORMATION

(a) **Limited Uses Identified.** Without customer's prior consent, Clear Mind Music Therapy, Inc. will not use your personal identifiable information for any purpose other than that for which it is submitted. Clear Mind Music Therapy, Inc. uses personal identifiable information for statistical analysis of customer's behavior, for product development, for content improvement, to customize the content and layout of Clear Mind Music Therapy, Inc. Website; for internal company reviews, to reply to inquiries, to handle complaints, to provide operational notices and in program record-keeping. Clear Mind Music Therapy, Inc. also processes billing and business requests related to Clear Mind Music Therapy, Inc. Website participation.

(b) **Marketing Uses.** The information you provide to the Clear Mind Music Therapy, Inc. Website may also be collected, used, analyzed and/or processed by Clear Mind Music Therapy, Inc., or selected third parties on Clear Mind Music Therapy, Inc. behalf, for marketing and other business purposes.

(c) **Stored Information Uses.** Clear Mind Music Therapy, Inc. stores and retains the information provided by customer OR the information entered on the Clear Mind Music Therapy, Inc. Website. This information is used to compile a customer's purchase history in order to enable Clear Mind Music Therapy, Inc. to recommend products, services, or special offers that would be of interest to a customer.

(d) **Online Advertising.** Some companies that help Clear Mind Music Therapy, Inc. deliver interactive on-line advertising, such as banner ads, may collect and use information about Clear Mind Music Therapy, Inc. customers to help Clear Mind Music Therapy, Inc. better understand

the types of advertising or promotions that are most appealing to Clear Mind Music Therapy, Inc. customers. After it is collected the information is aggregated so it is not identifiable to a specific individual.

4. DISCLOSURE OF THE INFORMATION

(a) Mergers and Acquisitions. Circumstances may arise where for business reasons, Clear Mind Music Therapy, Inc. decides to sell, buy, merge or otherwise reorganize its businesses in the United States or some other country. Such a transaction may involve the disclosure of personal identifying information to prospective or actual purchasers, and/or receiving such information from sellers. It is Clear Mind Music Therapy, Inc. practice to seek appropriate protection for information in these types of transactions.

(b) Development. For the purpose of developing and expanding its business, Clear Mind Music Therapy, Inc. may share, rent, sell or buy business assets. In such transactions, customer information is generally one of the transferred business assets. Also, in the event Clear Mind Music Therapy, Inc. is acquired, customer information will be one of the transferred assets.

(c) Agents. Clear Mind Music Therapy, Inc. employs or engages other companies and individuals to perform business functions on behalf of Clear Mind Music Therapy, Inc. These persons are provided with personal identifying information required to perform their functions, but are prohibited by contract from using the information for other purposes. These persons engage in a variety of functions which include, but are not limited to, fulfilling orders, delivering packages, removing repetitive information from customer lists, analyzing data, providing marketing assistance, processing credit card payments and providing customer services.

(d) Affiliated Businesses. Clear Mind Music Therapy, Inc. works closely with affiliated businesses operating website stores, providing services or selling products on each other's websites. These businesses identify themselves to customers. Customer information related to a transaction with an affiliated business is shared with that affiliated business.

(e) Marketing Analysis by Third Parties. Clear Mind Music Therapy, Inc. reserves the right to disclose to third party's personal information about customers for marketing analysis; however, any information disclosed will be in the form of aggregate data that does not describe or identify an individual customer.

(f) Disclosure to Governmental Authorities. Under certain circumstances, personal information may be subject to disclosure pursuant to a judicial or other government subpoenas, warrants or orders.

5. USE OF COMPUTER TRACKING TECHNOLOGIES

(a) No Tracking of Personal Information. Clear Mind Music Therapy, Inc. Website(s) are not set up to track, collect or distribute personal information not entered by visitors. Through website access logs Clear Mind Music Therapy, Inc. does collect clickstream data and HTTP protocol elements, which generate certain kinds of non-identifying site usage data, such as the number of hits and visits to our sites. This information is used for internal purposes by technical support staff

for research and development, user analysis and business decision making, all of which provides better services to the public. The statistics garnered, which contain no personal information and cannot be used to gather such information, may also be provided to third parties.

(b) Use of Cookies. Clear Mind Music Therapy, Inc., or its third party vendors, collects non-identifiable and personal information through the use of various technologies, including “cookies.” A cookie is an alphanumeric identifier that a website can transfer to customer’s hard drive through customer’s browser. The cookie is then stored on customer’s computer as an anonymous tag that identifies the customer’s computer, but not the customer. Cookies may be sent by Clear Mind Music Therapy, Inc. or its third party vendors. Customer can set its browser to notify customer before a cookie is received, giving an opportunity to decide whether to accept the cookie. Customer may also set its browser to turn off cookies; however, some websites may not then work properly.

(c) Use of Web Beacon Technologies. Clear Mind Music Therapy, Inc. may also use web beacon or other technologies to better tailor its Website(s) to provide better customer service. If these technologies are in use, when a visitor accesses these pages of the Website, a non-identifiable notice of that visit is generated which may be processed by Clear Mind Music Therapy, Inc. or by its suppliers. Web beacons usually work in conjunction with cookies. If customer does not want cookie information to be associated with customer’s visits to these pages, customer can set its browser to turn off cookies; however, Web beacon and other technologies will still detect visits to these pages, but the notices they generate cannot be associated with other non-identifiable cookie information and are disregarded.

(d) Collection of Non-Identifiable Information. Clear Mind Music Therapy, Inc. may collect non-identifiable information from user visits to the Clear Mind Music Therapy, Inc. Website(s) in order to provide better customer service. Examples of such collecting include: traffic analysis, such as tracking of the domains from which users visit, or tracking numbers of visitors, measuring visitor activity on Clear Mind Music Therapy, Inc. Website(s), Website and system administration, user analysis, and business decision making. Such information is sometimes known as “clickstream data.” Clear Mind Music Therapy, Inc. or its contractors may use this data to analyze trends and statistics.

(e) Collection of Personal Information. Clear Mind Music Therapy, Inc. collects personal identifying information from customer during a transaction. Clear Mind Music Therapy, Inc. may extract some personally identifying information about that transaction in a non-identifiable format and combine it with other non-identifiable information, such as clickstream data. This information is used and analyzed only at an aggregate level (not at an individual level) to help Clear Mind Music Therapy, Inc. understand trends and patterns. This information is not reviewed at an individual level.

6. INFORMATION SECURITY

(a) Commitment to Online Security. Clear Mind Music Therapy, Inc. employs physical, electronic and managerial procedures to safeguard the security and integrity of personal information. Billing and payment data is encrypted whenever transmitted or received online. Personal information is accessible only by staff designated to handle online requests or complaints.

(b) No Liability for Acts of Third Parties. Clear Mind Music Therapy, Inc. will exercise all reasonable efforts to safeguard the confidentiality of customer personal information. However, transmissions protected by industry standard security technology and implemented by human beings cannot be made absolutely secure. Consequently, Clear Mind Music Therapy, Inc. shall not be liable for unauthorized disclosure of personal information due to no fault of Clear Mind Music Therapy, Inc. including, but not limited to, errors in transmission and unauthorized acts of Clear Mind Music Therapy, Inc. staff and/or third parties.

7. PRIVACY POLICY CHANGES AND OPT-OUT RIGHTS

(a) Changes to Privacy Policy. Clear Mind Music Therapy, Inc. reserves the right to change OR update its privacy policy statement at any time. A notice of such change OR notice of any material change will be posted on the Clear Mind Music Therapy, Inc. Website.

(b) Opt-Out Right. Customer and/or prospective customer has the right at any time to cease permitting personal information to be collected, used or disclosed by Clear Mind Music Therapy, Inc. and/or by any third parties with whom Clear Mind Music Therapy, Inc. has shared and/or transferred such personal information. Right of cancellation may be exercised by contacting Clear Mind Music Therapy, Inc. via e-mail. After processing the cancellation, Clear Mind Music Therapy, Inc. will delete customer or prospective customer's personal information from its data base.

8. ACCOUNTABILITY

(a) Questions, Problems and Complaints. If you have a question about this policy statement, or a complaint about Clear Mind Music Therapy, Inc. compliance with this privacy policy, you may contact Clear Mind Music Therapy, Inc. by e-mail.

(b) Terms of Use. If customer chooses to enter into a purchase order OR to subscribe to Clear Mind Music Therapy, Inc. services, customer's action is hereby deemed acceptance of Clear Mind Music Therapy, Inc. practices described in this policy statement. Any dispute over privacy between customer and Clear Mind Music Therapy, Inc. is subject to the provisions of this notice and to Clear Mind Music Therapy, Inc. Terms of Use Agreement which is hereby incorporated herein and which can be read on our Website.